



Welcome to the Acaibo web site, [www.acaibo.com](http://www.acaibo.com) (the “Site”), operated by G/C Lurton Vineyard (“we”, “us” or “our”). Your privacy is important to us so we provide this notice explaining our privacy practices and the choices you can make about the ways in which information about you is collected and used from the Site.

### **Information We Collect**

When you create an account, we ask for your name, address, phone number, email address, and a user name and password. We use this information to fulfill your orders and to enable time-saving features like express checkout, wish lists, and saved baskets. We do not share or sell this information.

### **Your Information**

We do not share, sell or trade email addresses, information collected as part of a survey, or specific details about you or your household.

We do not contribute to or participate in shared or cooperative databases, which give other companies access to your personal information. We do not release credit card or financial information for use by other companies.

For both privacy and security purposes, all transactional information communicated between customers and our Web site is transmitted in an encrypted format, and all credit card information is deleted from our servers immediately after card authorization.

### **Newsletter**

We ask you to provide a name, email address and profile information. We use this information only to fulfill your request and, in the case of profile information, to help make sure we’re sending you the type of email updates you want to receive. We do not buy, share or sell email addresses.

### **Gift Cards and Gift Messages**

These options allow you to send a personal greeting with your gift order. We make no use of the information contained in these greetings except to complete your order as you have requested.

### **Your Choices**

If you would like to opt out of future communications and/or promotional materials from us, you may indicate this preference by following the unsubscribe instructions at the bottom of our e-mails or by contacting us via e-mail, online, or by phone.

### **Links to Other Sites**

Our Site may contain links to other sites that are not operated by us. These sites operate independently of us and have established their own privacy and security policies. For the best online

experience, we strongly encourage you to review these policies at any site you visit.

### **Our Commitment to Data Security**

We have put in place physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access to, maintain security of, and correctly use the information we collect.

Personally identifiable information and account activity are also protected through the use of e-mail addresses and passwords. In order to maintain the security of your information, you should protect the confidentiality of such information used to log into your account. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information and privacy, we cannot guarantee or warrant the security of any information you disclose or transmit to us online and cannot be responsible for the theft, destruction, or inadvertent disclosure of your personal information.

### **How You Can Access and Update Information**

If you have previously provided any personally identifiable information to us by way of our Site, you retain the right to review, correct, update, delete or otherwise modify such information.

To access the personally identifiable information that we have collected about you that we maintain, or to correct factual errors in such information, simply log into your account using your e-mail address and password to update your information. Or you may also contact us at our address below.

To protect your privacy and security, we will take reasonable steps to help verify your identity before granting access or making corrections.

### **Shipping Policy**

Please allow for 3-5 business days for processing your order, plus 2-day shipping. Sorry, but we cannot ship to PO Boxes.

### **Updates to our Privacy Policy**

From time to time, we reserve the right to make updates to this Privacy Policy without prior notice to you. We encourage you to periodically check back and review this Privacy Policy so that you always will know what information we collect, how we use it, and to whom we disclose it. Your continued use of the Site following any changes to this Privacy Policy will be deemed to constitute your acceptance of such change.

### **How to Contact Us**

For questions, comments or assistance, please contact us at:

707-473-8556

pascal@acaibo.com

G / C Lurton Vineyards Tasting Room

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